

Warranty

BioAdvance Prosthetic Solutions, PLLC warranties all prostheses for up to 90 days from delivery to be free from defects in materials and workmanship under normal use and service. The 90-day warranty covers any breakdown of the lamination in the socket wall or breakdown of the inner socket. The warranty does not cover poorly fitting sockets due to changes in the residual limb or use of the prosthesis beyond the scope of its intended use. All components such as knees, feet, adjustable pieces, liners, sleeves, and textiles will be covered under the manufacturer warranty. It is recommended that all prostheses supplied through BioAdvance Prosthetic Solutions, PLLC be serviced at our facility twice a year.

Return Policy

Our obligation will be to repair or replace any device demonstrated to be defective within the warranty period. If a successful socket fit cannot be achieved within the warranty period, we will offer a full refund of the socket only.